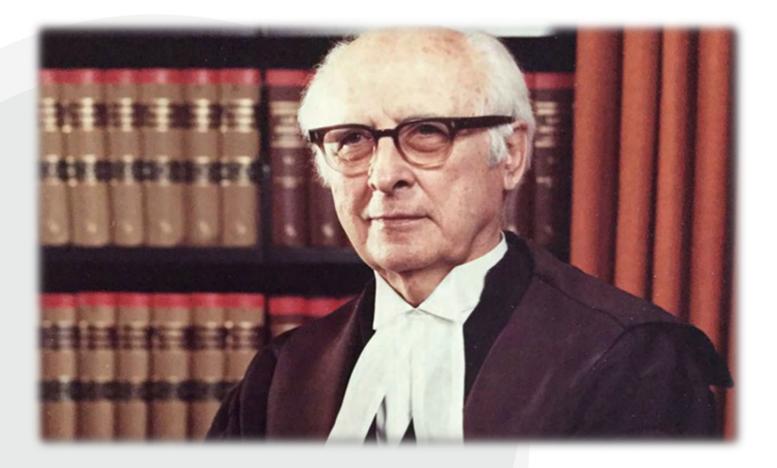
## Health Inequity: How Canada's Health Care System is Failing our Most Disadvantaged

Hall Lecture CAHSPR May 20 2021

Dr. Jeff Turnbull Medical Director Ottawa Inner City Health





What would Emmett Hall think of Health and Health Care in Canada today?



## Argument 1:

## Health inequity in Canada is profound. The Healthcare System may serve to make this worse.





# Argument 2:

For disadvantaged communities our Health Care System is unacceptable.





# Argument 3:

New models of care are needed. These will require a fundamental reconsideration of Health and Health Care for all.





## **Case Study**



"...whatever you did for one of the least of these brothers and sisters of mine, you did for me." Matthew 25:40



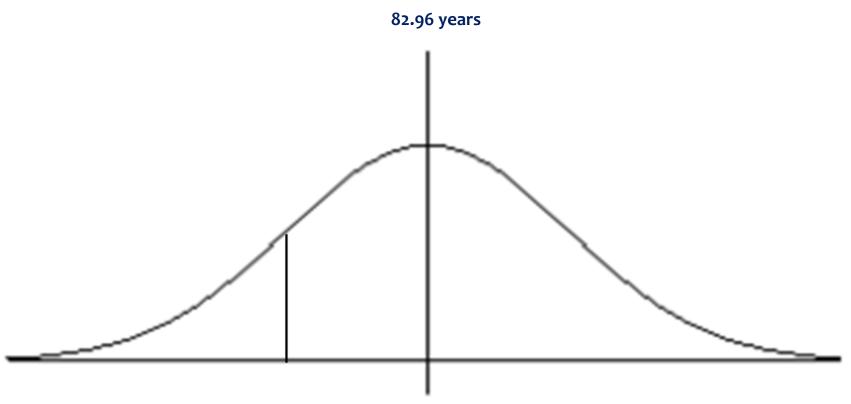
## **Health Equity**



Health equity allows people to reach their full health potential and receive highquality care that is fair and appropriate to them and their needs, no matter where they live, what they have or who they are

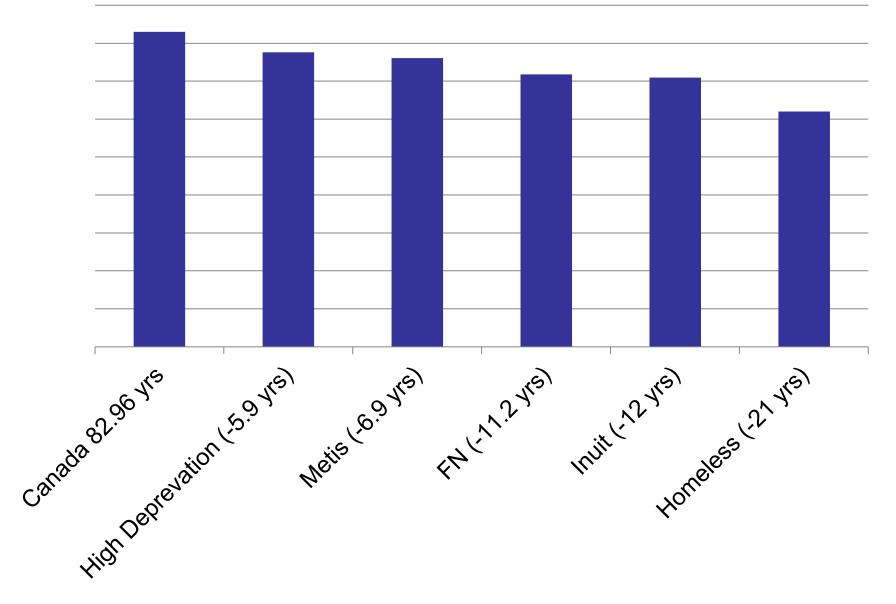


## Health Equity and the Impact on Health



Life expectancy in Canada 2021

## Life Expectancy Chart (Years)



## Priority Populations & Impact of Inequality

- Addiction
- Obesity
- Trauma
- Mental Health
- Suicide
- Diabetes
- Asthma

1.5- 4 times higher Disadvantaged communities

## Who are Canada's Most Disadvantaged Populations?

- Overlapping and compounding risks, unified by poverty
- Failed by a health care system that is not: available, accessible, acceptable or accountable



## **Communities with Differential Impact**

- Gender and sexual orientation
- Ethno-cultural differences including linguistic/refugee
  health
- Indigenous peoples
- Frail elderly
- Rural & remote residents
- Single-parent families
- Physically disabled
- Mentally ill/drug and alcohol addiction
- Recent immigrants
- The young and the elderly
- Poverty including the homeless

#### Making the Case Health Equity



"... any man's death diminishes me, because I am involved in mankind."



John Donne

#### Making the case for equitable health care:

- Quality/social accountability
- Human rights
- Can't afford not to.

## The Challenge of Those Living in Poverty & With Mental Illness

#### The right care, at the right place at the right time



## New Models of Care: New Roles and Competencies for Providers



## Patient/Community Centered Care & New Models of Care

- Define the circumstances of the individual or the nature of the community involved
- What does good health and health care look like to that person or community?
- Consider personal or systems based barriers to health and health care
- Engage individuals and communities in effective solutions
- Care on their terms (right care, right time, right place)
- Build trusting relationships
- Mitigate underlying social factors through partnerships and advocacy
- Define and measure success on their terms

# Innovations in Care: New service models for homelessness



#### **Ottawa Inner City Health 2001-2021**

Shelter Based Program	
TED	49 beds + 8 OBS
Third Floor	55 beds
Special Care for Men	30 beds
Hospice	21 beds
Primary Care Clinic	
Supportive Housing	
Oaks	55 units
Booth House	20 units
Gardner (HS)	34 units
Kanata	99 units
765 Montreal Rd	42 units
Carruthers	50 units
Telus Mobile Health Van	
MOP Safe Supply SIS (CTS)	

#### **Case Examples:**

## **The Opioid Crisis**



#### **Case Examples:**

## The Challenge of COVID



## Some Thoughts on Developing New Models of Care that Serve Disadvantaged Populations

- Must be built on values, trust
- Must be built around individuals/communities' need not providers
- Requires new partnerships/collaborations/community engagement
- Existing policies/procedures can be impediments
- Must be driven by data/evidence/accountability
- We are too risk averse
- In the end it's about changing the culture, finding meaning, engaging communities

#### All Canadians deserve the same potential for health and access to high quality health care based their needs.



#### Emmett Hall would accept no less.

The woods are lovely, dark, and deep, But I have promises to keep, And miles to go before I sleep, And miles to go before I sleep Robert Frost, Stopping by Woods on a Snowy Evening, 1923

